PREVENTION FIRST
Mental Health Training & Technical Assistance

ILLINOIS CRISIS HOTLINES

Northern Illinois and Chicagoland Region



NAMI Chicago Crisis Line

Call 833-626-4244
Local comprehensive mental health navigation and crisis counseling.

Language/Translation:

- English and Spanish spoken by direct on-site staff.
- Over-the-phone interpretation services can be dialed in for multi-language requests.

Lake County Crisis Care Program

Call 847-377-8088
Available 24/7 offering telephonic counseling and local mobile crisis team deployment.

Language/Translation:

- English and Spanish speaking specialists available.
- Uses language line interpreters for all other major spoken languages.

DuPage County Crisis Services

Call 630-627-1700
Operational 24/7 for residents requiring telephone intervention or localized support.

Language/Translation:

- English-based. Operators utilize a third-party Language Line to bridge calls into non-English options when requested.

Suicide Prevention Services (Batavia / Fox Valley Area)

Call 1-800-273-8255 or Local 630-482-9699
Serving Fox Valley counties with direct intervention.

Language/Translation:

- English. Integrated with national network routing tools to facilitate translation requests.

Funding by the Illinois Department of Public Health.